

True Credentials(TM) Subscriber Agreement

CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS OF THIS AGREEMENT. BY SUBMITTING AN ENROLLMENT FORM TO OBTAIN A CERTIFICATE AND ACCEPTING AND USING SUCH CERTIFICATE, YOU INDICATE THE ACCEPTANCE OF THE FOLLOWING TERMS AND CONDITIONS AND YOU AGREE TO BE BOUND BY THEM. IF YOU DO NOT AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS, DO NOT APPLY FOR OR USE THE CERTIFICATE. $\{Company_Name\}$ POWERED BY GEOTRUST'S CERTIFICATION AUTHORITY SERVICES ARE GOVERNED BY THIS SUBSCRIBER AGREEMENT AND GEOTRUST'S CERTIFICATE PRACTICE STATEMENT ("CPS") AS AMENDED FROM TIME TO TIME, AND WHICH IS INCORPORATED BY REFERENCE INTO THIS AGREEMENT.

THIS AGREEMENT CONSTITUTES THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN YOU AND $\{Company_Name\}$ WITH RESPECT TO THE APPLICATION FOR, ACCEPTANCE OF AND USE OF A CERTIFICATE AND SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT, ORAL OR WRITTEN, AND ANY OTHER COMMUNICATIONS RELATING TO THIS AGREEMENT.

This Subscriber Agreement (the "Agreement") is made by and between $\{Company_Name\}$ and you, a certificate applicant ("Subscriber") and governs Subscriber's application for, issuance and use of an $\{Company_Name\}$ approved and managed Digital Certificate.

NOW, THEREFORE, in consideration of the above premises and the mutual covenants set forth herein, and for other good and valuable mutual consideration, the receipt and sufficiency of which are hereby mutually acknowledged, $\{Company_Name\}$ and Subscriber agree as follows:

1. Definitions. For the purposes of this Agreement, all capitalized terms used in this Agreement shall have the meaning ascribed to them in this Section 1 and elsewhere in this Agreement.

"Certificate" means a record that, at a minimum (a) identifies the Certification Authority issuing it, (b) names or otherwise identifies its Subscriber; (c) contains a Public Key that corresponds to a Private Key under the control of the Subscriber, (d) identifies its operational period, and (e) contains a Certificate serial number and is Digitally Signed by the issuing Certification Authority.

"Certification Authority" means an entity which issues Certificates and performs all of the functions associated with issuing such Certificates.

"Digital Signature" means a transformation of a message using an asymmetric cryptosystem such that a person having the initial message and the signer's Public Key can accurately determine whether the transformation was created using the Private Key that corresponds to the signer's Public Key and whether the message has been altered since the transformation was made.

"Digitally Signed" means the application of a Digital Signature to electronic data.

"Key Pair" means two mathematically related keys, having the following properties: (a) one key can be used to encrypt a message that can only be decrypted using the other key, and (b) even knowing one key, it is computationally infeasible to discover the other key.

"Public Key" means the key of a Key Pair used to verify a Digital Signature. The Public Key is made freely available to anyone who will receive digitally signed messages from the holder of the Key Pair. The Public Key is usually provided via a Certificate issued by a Certification Authority. A Public Key is used to verify the digital signature of a message purportedly sent by the holder of the corresponding Private Key.

"Private Key" means the key of a Key Pair used to create a Digital Signature. This key must be kept private.

"Subscriber" means a person or entity who (a) is the subject named or identified in a Certificate issued to such person or entity, (b) holds a Private Key that corresponds to a Public Key listed in that Certificate, and (c) the person or entity to whom Digitally Signed messages verified by reference to such Certificate are to be attributed.

"Trustworthy System" means computer hardware, software, and procedures that (a) are reasonably secure from intrusion and misuse, (b) provide a reasonable level of availability, reliability, and correct operation, (c) are reasonably suited to performing their intended functions, and (d) adhere to generally accepted security procedures.

2. Subscriber Obligations. Under this Agreement, Subscriber is an end user of a client digital certificate. , Subscriber shall comply with each of the following obligations: (a) provide information on the Certificate application that is correct and accurate, (b) generate a Key Pair using a Trustworthy System; (c) use the Certificate exclusively for authorized and legal Public and Private Key operations consistent with this Agreement; (d) use the Certificate only in conjunction with properly licensed cryptographic software, (e) promptly request that $\{Company_Name\}$ revoke the Certificate upon any change to the information on the Certificate or the Certificate application, including, but not limited to the change of the organization name or domain name registration of Subscriber, (f) promptly request that $\{Company_Name\}$ revoke the Certificate upon any actual or suspected loss, disclosure, or other compromise of the Private Key. Any failure of Subscriber to comply with each of the obligations under this Section 2 shall be a material breach of the Agreement. Subscriber acknowledges the inherent possibility of the compromise of Subscriber's and/or another Subscriber's Private Key, which may or may

not be detected, and the possible use of a stolen or compromised Private Key to forge Subscriber's or another Subscriber's Digital Signature.

3. $\{\text{Company_Name}\}$ / Geotrust Services. Under this Agreement, GeoTrust is a Certification Authority. Geotrust shall only issue a Certificate upon approval of Subscriber by $\{\text{Company_Name}\}$ acting as the Registration Authority by authenticating and validating the application and enrollment information of Subscriber.

$\{\text{Company_Name}\}$, in its sole discretion, may refuse to issue a Digital Certificate to any Subscriber. $\{\text{Company_Name}\}$ shall, consistent with this Agreement and CPS, and to the extent necessary or applicable, (a) receive and process the Certificate application, (b) send an acknowledgment to Subscriber of either the approval or rejection of the Certificate application, (c) if the Certificate application is approved, instruct GeoTrust to issue a Certificate, and (d) process all requests for Certificate revocation upon the receipt of an authenticated request from Subscriber. $\{\text{Company_Name}\}$ shall have the right to revoke a Certificate upon (e) any change to the information on the Certificate or the Certificate application, including, but not limited to the change of the organization name or domain name registration of Subscriber or (f) any actual or suspected loss, disclosure, or other compromise of Subscriber's Private Key. Upon request, $\{\text{Company_Name}\}$ shall use reasonable efforts to provide to all requesting parties, including entities or persons using or relying on a Certificate, information concerning the status of such Certificate.

4. Fees. Subscriber shall pay to $\{\text{Company_Name}\}$ the applicable fees associated with the issuance of the Certificate upon the application therefore.

5. Confidentiality. $\{\text{Company_Name}\}$, Geotrust and Subscriber agree the information related to the Certificate or the use thereof may be confidential and proprietary information of the disclosing party (collectively "Confidential Information") and agree to use such Confidential Information only in connection with its obligations hereunder. These obligations shall continue indefinitely for so long as the Confidential Information is a trade secret under applicable law and shall continue for two (2) years following termination of this Agreement with respect to Confidential Information that does not rise to the level of a trade secret. Notwithstanding the above, Subscriber hereby acknowledges and agrees that $\{\text{Company_Name}\}$ or Geotrust (a) may publish or otherwise disclose the serial number and other information contained on the Certificate in connection with $\{\text{Company_Name}\}$ and Geotrust's dissemination of Certificate status information; and (b) may collect information regarding the use of Certificates and disclose such information in its aggregated form.

6. Term and Termination.

6.1 Termination. The term of this Agreement shall begin on the date the Certificate application is submitted to $\{\text{Company_Name}\}$ and shall terminate immediately upon the earlier of (a) one year after the issuance of the Certificate, (b) the revocation of the Certificate, (c) the rejection of the Certificate application, (d) thirty (30) days after receipt of notice by Subscriber from $\{\text{Company_Name}\}$ regarding a breach by Subscriber of its

obligations under this Agreement which remains uncured for such period of time, or (e) receipt of notice by \${Company_Name} from Subscriber of its intent to terminate this Agreement.

6.2 Effect of Termination. Upon the termination of this Agreement for any reason, \${Company_Name} shall revoke the Certificate. Upon the revocation of the Certificate for any reason, "Subscriber" shall have no right in and shall not use the Certificate in any manner. Notwithstanding the foregoing, any use of the Certificate prior to the revocation of the Certificate or termination of this Agreement shall not be affected thereby.

6.3 No Damages or Indemnification for Termination. Neither party shall be liable to the other party for any costs or damages of any kind, including direct, indirect, incidental special, multiple, punitive, exemplary or consequential damages, or for indemnification of the party, solely on account of the lawful termination of this Agreement, even if informed of the possibility of such damages.

7. Disclaimer of Warranties. \${Company_Name} AND GEOTRUST EXPRESSLY DISCLAIM AND MAKES NO REPRESENTATION, WARRANTY OR COVENANT OF ANY KIND, WHETHER EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, WITH RESPECT TO THE SERVICES PROVIDED OR THE CERTIFICATE ISSUED HEREUNDER, INCLUDING WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE OF THE SERVICES OR CERTIFICATE, AND ALL WARRANTIES, REPRESENTATIONS, CONDITIONS, UNDERTAKINGS, TERMS AND OBLIGATIONS IMPLIED BY STATUTE OR COMMON LAW, TRADE USAGE, COURSE OF DEALING OR OTHERWISE ARE HEREBY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW. \${Company_Name} AND GEOTRUST FURTHER DISCLAIMS AND MAKES NO REPRESENTATION, WARRANTY OR COVENANT OF ANY KIND, WHETHER EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, TO CUSTOMER OR ANY THIRD PARTY THAT (A) ANY SUBSCRIBER TO WHICH IT HAS ISSUED A CERTIFICATE IS IN THE FACT THE PERSON, ENTITY OR ORGANIZATION IT CLAIMS TO BE IN THE INFORMATION SUPPLIED TO \${Company_Name} AND GEOTRUST, (B) A SUBSCRIBER IS IN FACT THE PERSON, ENTITY OR ORGANIZATION LISTED IN A CERTIFICATE, OR (C) THAT THE INFORMATION CONTAINED IN THE CERTIFICATES OR IN ANY CERTIFICATE STATUS MECHANISM COMPILED, PUBLISHED OR OTHERWISE DISSEMINATED BY GEOTRUST, OR THE RESULTS OF ANY CRYPTOGRAPHIC METHOD IMPLEMENTED IN CONNECTION WITH THE CERTIFICATES IS ACCURATE, AUTHENTIC, COMPLETE OR RELIABLE.

8. Disclaimer of Damages and Limitations of Liability. In no event shall \${Company_Name} or Geotrust be liable for any default or delay in the performance of its obligations hereunder to the extent and while such default or delay is caused, directly or indirectly, by electronic or communications failures fire, flood, earthquake, elements of nature or acts of God, acts of war, terrorism, riots, civil disorders, rebellions or

revolutions in the United States, strikes, lockouts, or labor difficulties or any other similar cause beyond the reasonable control of \${Company_Name} or Geotrust. IN NO EVENT SHALL THE CUMULATIVE LIABILITY OF \${Company_Name} OR GEOTRUST TO SUBSCRIBER OR ANY THIRD PARTY FOR ALL CLAIMS RELATED TO THE USE OF OR RELIANCE ON A CERTIFICATE OR FOR THE SERVICES PROVIDED HEREUNDER INCLUDING WITHOUT LIMITATION ANY CAUSE OF ACTION SOUNDING IN CONTRACT, TORT OR STRICT LIABILITY EXCEED THE AMOUNTS PAID BY SUBSCRIBER TO \${Company_Name} UNDER THIS AGREEMENT. UNDER NO CIRCUMSTANCES SHALL EITHER PARTY BE LIABLE TO THE OTHER OR ANY THIRD PARTY FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, MULTIPLE, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE EXCLUSIONS OF INCIDENTAL AND CONSEQUENTIAL DAMAGES MAY NOT APPLY TO CUSTOMER BUT SHALL BE GIVEN EFFECT TO THE FULL EXTENT PERMITTED BY LAW.

9. Indemnification. The Subscriber hereby agrees to indemnify and hold \${Company_Name} or Geotrust and its officers, directors, employees, agents, successors and assigns harmless from and against any and all claims, losses, damages, judgments, costs and expenses (including attorneys' fees) arising out of or related to Subscriber's use of the Certificate.

10. Notices. Any notices between the parties shall be in physical or electronic writing. The parties shall send all notices by e-mail or first class mail, postage prepaid. Notices shall be effective upon receipt. \${Company_Name} Geotrust shall send notices to Subscriber at the e-mail address provided in the Certificate application.

11. No Other Rights. By virtue of this Agreement, Subscriber does not acquire any right, title or interest of any kind in or to any trademark, trade name, service mark, logo, patent, copyright, or other proprietary right of \${Company_Name} or Geotrust.

12. Miscellaneous. This Agreement shall be governed by and construed in accordance with the laws of the State where \${Company_Name} has been incorporated. No modification of this Agreement shall be binding unless it is in writing and is signed by an authorized representative of the party against whom enforcement is sought.

Notwithstanding termination of this Agreement, the following paragraphs shall survive, along with all definitions required thereby: Paragraphs 1, 2, 3, 5, 6, 7, 8, 9, 10, 11, and 12. This Agreement shall not be assigned by Subscriber without prior written consent of \${Company_Name} or Geotrust, and any attempt to assign any rights, duties, or obligations, which arise under this Agreement without such consent will be void. If any provision of this Agreement (or any portion thereof) shall be held to be invalid, illegal, or unenforceable, the validity, legality, or enforceability of the remainder of this Agreement shall not in any way be affected or impaired thereby. \${Company_Name} or Geotrust is not an agent, fiduciary, trustee, or other representative of Subscriber and the relationship between \${Company_Name} or Geotrust and Subscriber is not that of an agent and a

principal. Subscriber does not have any authority to bind \${Company_Name} or Geotrust by contract or otherwise, to any obligation.

(v 4.1 10-18-04)